

NEVADA STATE BOARD OF MASSAGE THERAPY

AGENDA ACTION SHEET

TITLE: Application Review (Education and Administrative)

MEETING DATE: January 12, 2022

APPLICANT: Shu Chiao Tseng
REVIEW UNDER: NRS 640C.700

BACKGROUND INFORMATION:

Ms. Tseng’s massage application is before you today for review that could not be approved administratively. Ms. Tseng was arrested on December 17, 2009, for prostitution by Houston Police Department while working in a massage establishment; arrested on April 14, 2011, for prostitution by Houston Sheriff’s Office while working at New Sun Island Massage. Ms. Tseng failed to answer section 6 of the application appropriately. Ms. Tseng is requesting to be granted a license under NRS 640C.580 and is before you today for review under NRS 640C.700.

ACTION:

- Approved
- Probation – NRS 640C.700(1)(2)(4) and/or (9)
- Denied – NRS 640C.700(1)(2)(4) and/or (9)
- Tabled

PROBATION CONDITIONS: Per NRS 640C.710 Options for Respondent:

<input type="checkbox"/> A. Report all contact with law enforcement personnel within 48 hours after such contact occurs.	<input type="checkbox"/> B. Refrain from providing outcall services.
<input type="checkbox"/> C. Submit employment offers to the staff of the Board for review and approval.	<input type="checkbox"/> D. Submit to a random drug test at respondent’s expense.
<input type="checkbox"/> E. Complete an ethics course of _____ CEU hours within 90 calendar days of licensure.	<input type="checkbox"/> F. Submit to the Board a complete set of Fingerprints bi-annually/annually at licensee’s expense.
<input type="checkbox"/> G. Take any other action that the Board deems appropriate -	

Required for Respondent:

Cooperate fully with Board staff to administrate term of probation	Responsible for all administrative fees incurred by the Board as a result of their probation compliance
Attend Probation Orientation	Comply with all laws governing massage therapy
Notify any change in address, phone number, establishment or employment to the Board office within 10 calendar days per NAC.640C.085(3)	Take any combination of the actions set forth in paragraphs (a) through (g), inclusive

Board Meeting Application review: Shu Chiao Tseng:

4/14/2011: Arrested for Prostitution by Houston Sheriff's Office. Two incidents on the same day during the same vice investigation.

SUPPLEMENT #:0002 – Incident 1

Deputy JW Admin Support Unit UOCIB (Office) 713-877-5200 Narrative: On Thursday, April 14, 2011, I was working in an undercover capacity to determine if the New Sun Island (NSI) spa was in violation of the Massage Occupation Code and if prostitution was going on at this location. I entered the lobby and went up to the second door and rang the doorbell. The door was opened by an Asian Female. She appeared to be approximately 30 to 40 of age; she had black hair that went past her shoulder, it appeared that she weighted approximately 110 pounds, and was approximately 501 in height. She was wearing a green bikini. She reached out and grabbed my arm and pulled me into the hallway. She also took my hand and led me to a room that was located on the eastside of the premise. The door was labeled 'D.' As we were going to the room I asked her, her name and she told me it was 'YoYo.' When we got to the room that was labeled 'D,' she had me go in and she followed me into the room. The defendant shut the door after she entered the room. The defendant asked me if this was my first time. I replied "yes." The defendants came over to me and hugged me. At that time, she released me and told me I had to pay. The defendant took her left index finger and wrote in the palm of her right and 160. I told her I had a friend that been to these places, and he said he only paid at first sixty dollars. I went on to state that was a lot of money unless I got something more. She verbally stated that the cost will be \$160. I asked her at that time "does that mean I can fuck you?" The defendant at that time shook her head in an up and down motion, is what is known as a 'nod.' This is a head gesture that is commonly used to indicated agreement, acceptance or acceptance or acknowledgment. At that same time that she was nodding she uttered "um hum." At that time, I paid the defendant the \$160 in prerecorded serial numbers from vice issued currencies. The following were the recorded serial numbers: \$100 AB96498836P, \$20 EL14593964H, \$20 U73833842A and \$20 IG0748862C. After paying the defendant, she told me to get undress and left the room. After she left the room, I undressed down to my boxer shorts. When the defendant returned, she told me to take off the boxer shorts, which I did. The defendant at that time handed me a towel to place around my waist, which I did. She led me to a "shower room" that had a "table shower." The defendant told me to get onto the table, which I did. She told me to get on my stomach. Before I got on the table, she removed my towel. After lying on my stomach, she shut the door and I lay down on my stomach on the waterproof mattress. At that time, she started to spray water on me from a shower hose nozzle. After wetting me down, she lathered me up with soap. She applied the soap onto my body from my neck to my feet. She then rinsed me off with the water. At that time the defendant told me to get on my back, which I did. She repeated the same process as before. During that time, she brushed her hands against my genital area. She did this several times. After she rinsed the soap off me, she had me get off the table. She then took a towel and dried me from head to toe. I wrapped the towel around my waist, and she led me back to room. Upon entering the room, she closed the door. I could not tell if my clothes had been tampered with or not. The defendant told me to lie down again on my stomach. I lay down and the defendant took my towel from me. She started to apply lotion all over my backside with her bare hands. The defendant also climbed onto the table and sat on my buttock area. The defendant started to rub my back with her elbows and hands. She then stopped and started to lightly in a sensual way, using her fingernails to touch my back side. During this time, I asked her where she was from, and she told me Taiwan. After fifteen minutes of being in this room with her, I heard Chinese being spoken in the hallway and the defendant leaped off my backside and landed near the door. In one motion she opened the door and sprinted out the door. As she was leaving, she slammed the door shut. Dur to being briefed that the search warrant will be executed while I was still inside the spa, I knew that the raid team was making entry. In order to maintain my undercover status, I got dressed and posed as a customer, while staying in the room. The raid team treated me as a customer until the area was secured. At that time, I identified YoYo as the defendant that offered to perform prostitute services on me. After identified her, her identification was produced. The identification was made by using her passport from Taiwan. It should be mentioned that the defendant did attempt to evade from the raid team. I was told that she was able to get out the back door of the business and ran through the back alley, when she was caught and detained by individuals that were securing the rear of the premise. After identifying the defendant, I was able to conduct a background investigation on her. According to a site known as Escort Client Community Information Exchange (ECCIE), this defendant was mentioned several times as YoYo during this month. This site is known as a place for individuals to write reviews for services provided at spas known for prostitution. According to the information provided she performed several sexual acts for a price. See attachments The defendant spoke broken English, but I did not have any difficulty understanding her. It was determined that the defendant is not license by the

state of Texas to perform massages. This is in violation of performing a massage without a license. The defendant violated the penal code, Section 43.02 Prostitution. She did so by offering to engage, agrees to engage, or engages in sexual conduct for a fee. As mentioned before during the course of the execution of the search warrant, the raid team was properly identify as members of the Harris County Sheriff's Office, when the defendant attempted to flee from the premise, by running out of the back door. Deputies had to chase her and several defendants in order to capture them. This in in violation Section 38.04. EVADING ARREST OR DETENTION, a person commits an offense if they intentionally flee from a person they knows is a peace officer attempting lawfully to arrest or detain him. DA intake was contacted, and I spoke to ADA S, who accepted the charge of prostitution. DA log #1741794 case closed

An undercover prostitution investigation was initiated on the business known as the New Sun Island located at _____ which resulted in multiple arrest.

SUPPLEMENT#:0012 – Incident 2

Investigative Narrative on Thursday April 14, 2011, I was participating in, coordinating, and supervising an undercover operation to determine if the New Sun Island (NSI) spa was in violation of the Massage Occupation Code and if prostitution was occurring in the business. I equipped myself with an audio recording device and entered the business known as New Sun Island located at _____. I entered a foyer which contained two couches and an atm machine. There was a second wooden door which led into the main portion of the spa. I pressed a doorbell which was located next to the second door which activated an audible bell tone. A few seconds later an Asian female wearing a green sequence bikini opened the door and motioned for me to enter. She appeared to be approximately 30-40 of age; she had black hair that went past her shoulder, it appeared that she weighted approximately 110 pounds, and was approximately 501 in height. She grabbed my arm and escorted me into the hallway and then to a room that was located on the eastside of the premise. The door was labeled 'D.' We entered the room at which time she closed the door asked if I had been there before and I told her no. I then asked her how much I pay. She then wrote in the palm of her hand 160. I told her that was a lot of money do I get to fuck her, and she nodded her head in an affirmative manner and at the same time held her finger to her lips hushing me because I was talking too loud. At that time, I paid the defendant the \$160 in prerecorded serial numbers from vice issued money. After paying the defendant, she told me to get undress and left the room. After she left the room, I undressed down to my underwear. When the defendant returned, she told me to take off my underwear which I did. The defendant at that time handed me a towel to place around my waist and led me to a "shower room" that had a "table shower." The defendant told me to get onto the table, which I did. She told me to get on my stomach. Before I got on the table, she removed my towel. After lying on my stomach, she shut the door and I lay down on my stomach on the waterproof mattress. At that time, she started to spray water on me from a shower hose nozzle. After wetting me down, she lathered me up with soap. She applied the soap onto my body from my neck to my feet. She then rinsed me off with water. At that time the defendant told me to get on my back, which I did. She repeated the same process as before. During that time, she brushed her hands against my genital area. She did this several times. After she rinsed the soap off me, she then poured alcohol on my genitals I believe in an attempt to sterilize the area in preparation of having sex. She then took a towel and dried me from head to toe. I wrapped the towel around my waist, and she led me back to room. Upon entering the room, she closed the door. I could not tell if my clothes had been tampered with or not. The defendant told me to lie down again on my stomach. I laid down on my stomach and the defendant took my towel from me. She started to apply the lotion all over my back and buttocks areas with her bare hands. The defendant also climbed onto the table and straddled me near my buttock area. The defendant started to rub my back with her elbows and hands. She continued to give me a massage for approximately ten minutes, and we made small talk while she was conducting the massage. I asked her name and she stated it was YO YO. After a few minutes she stopped and started to lightly rub her fingernails on my back and butt cheeks. She then started moaning in a sexual manner and began kissing my back and working her way down towards my butt cheeks. She also started pulling tissue paper from a tissue paper from a tissue box in preparation for clean up after sex. I then turned over and found that she was completely naked and was holding a condom. I then told her that instead of having straight sex I would rather have anal sex with her in an attempt to get out of the location maintaining my undercover status. I have found through my experience in investigating these types of businesses that the women will generally not have anal sex. YoYo stated that she did not want to have anal sex only straight, she tried to convince me to have vaginal sex, but I refused and said that I just wanted to leave. Yo Yo stated OK, and I got dressed and left the location maintaining my undercover status. A short time later the location was raided by the awaiting raid team and all the employees and customers were secured. At that time, I identified YoYo as Tseng, S-C by her Republic of China passport. Suspect Tseng had also solicited prostitution to another U/C during this day's operation and charges had already been accepted for prostitution, therefore the DA's office refused

additional charges on the suspect at this time. Suspect Tseng was arrested and charged with one count of prostitution. At the completion of my investigation, I gave the recording device to Deputy H for processing. The audio recording of this investigation was tagged as evidence and placed into the property room by Deputy H. Case Closed

The Vice executed a search warrant on the business known as New Sun Island located at _____ in which ten thousand dollars was recovered along with ledgers. The money and ledgers were tagged as evidence and placed into the property room.

SUPPLEMENT#:0013

Investigative Narrative on Thursday April 14, 2011, at approximately 2:15 p.m., uniformed and plain-clothes deputies executed a search warrant at the "NEW SUN ISLAND MASSAGE" spa located at _____. During the execution of the search warrant Deputy K located ten thousand dollars in cash inside a white envelope which was wrapped with what appeared to be ledgers with employee's names on them. Hidden with the money was the wallet of Ms. WJS who told officers that her wallet was at home when asked for her identification during the identification process of the raid. The money was recovered, along with the ledgers and taken to the Special Investigations office and placed into the safe pending confirmation of the amount of money and transfer to the property room. I, along with Deputy K later removed the money from the safe and officially counted the money again and determined that the money was exactly ten thousand dollars. The money and ledgers were tagged as evidence and taken to the property room. Case Closed

12/17/2009: Arrested for Prostitution by Houston Police Department while working in a massage establishment. Written narrative provided indicating working in massage establishment. Documents from Houston PD were never received.

Not certified in CA

Not licensed in ID, IA, TX, FL, WA, OR

FSMTB sent national score report data to CA in 2013, ID in 2016 and IA in 2016.

NRS 640C.700 Grounds for refusal to issue license or for disciplinary action. The Board may refuse to issue a license to an applicant, or may initiate disciplinary action against a holder of a license, if the applicant or holder of the license:

1.a Has submitted false, fraudulent or misleading information to the Board or any agency of this State, any other state, a territory or possession of the United States, the District of Columbia or the Federal Government;

2.a Has violated any provision of this chapter or any regulation adopted pursuant thereto;

4.a Has engaged in or solicited sexual activity during the course of practicing massage, reflexology or structural integration on a person, with or without the consent of the person, including, without limitation, if the applicant or holder of the license:

(a) Made sexual advances toward the person;

(b) Requested sexual favors from the person; or

(c) Massaged, touched or applied any instrument to the breasts of the person, unless the person has signed a written consent form provided by the Board;

9.a Has, in the judgment of the Board, engaged in unethical or unprofessional conduct;

Prepared by Tereza Van Horn, Executive Assistant



Nevada State Board of Massage Therapy

1755 E. Plumb Lane, Suite 252, Reno, NEVADA

Application: License Application
Application Number: OL210414095516

Fee: \$30.00

APPLICATION INSTRUCTIONS

Please read the following instructions carefully before completing the application. Incomplete applications will cause delays in processing your application. If you have any questions about completing this application, visit our website listed above and click the FAQs tab.

1. Did you complete/graduate from a program of Massage Therapy with at least 550 hours? : Yes No
2. Did you take and pass the National Exam (NESL, NCETM, NCETMB, MBLEX, IASI, ITEC, ARCB, IIR and NCBTMB-R)? : Yes No

Section 1 : Personal Information

- Include 1 current passport quality photo - No emailed photos or faxes will be accepted
- No larger than 2" x 2", front view of FACE - no profile
- Must be taken against a solid white background
- We will **NOT ACCEPT** the photo if you are wearing a hat, sunglasses, or anything obstructing any portion of your face.

Application Type : **Massage Therapist** **Structural Integration** **Reflexology**

Applicant Name

Last Name : TSENG

First Name : SHU CHIAO

Middle Name :



List all legal names previously or currently being used by you :

No record found.

Mailing address :

Street :

City :

State :

Zip :

Residence address (if different than the mailing address) : Same as mailing address

Street :

City :

State :

Zip :

Social Security Number :

Date of Birth :

Place of Birth : Taiwan

Gender : Male Female

Home/Cell Phone :

Indicate the appropriate selection; which address you would prefer to be public knowledge.

Home Mailing Business

Do you want to be excluded from the public mailing list? (Select one - You will still receive Board

notifications)

Yes No

Section 2 : Child Support Information (Pursuant to NRS 640C.430)

Mark the appropriate response (failure to mark one of the three will result in denial of your application):

- I am NOT SUBJECT to a court order for the support of a child.
- I am SUBJECT to a court order for the support of one or more children and am in compliance with the order or am in compliance with a plan approved by the district attorney or other public agency enforcing the order for the repayment of the amount pursuant to the order.
- I am SUBJECT to a court order for the support of one or more children and am NOT in compliance with the order or am NOT in compliance with a plan approved by the district attorney or other public agency enforcing the order for the repayment of the amount pursuant to the order.

Section 3 : Previous Licensure Information

Previous Licensure :

List all jurisdictions/states in which you have ever been licensed as a Massage Therapist, Reflexology or Structural Integrationist.

- Check here if you have never been licensed in any state jurisdiction.

Licensure Information is not required because you have checked "Sign off from Local jurisdiction to follow".

Section 4 : Training and Education

Training :

Contact registrar of your school/(s) and request to have official transcripts mailed directly to the Nevada State Board of Massage Therapy.

Diploma may be provided by school or applicant.

Name of School	City/State	Years from and to	Hours Completed
Fuzuba School	Las Vegas	2021 - 2021	550

Transcript(s)		
Document Name	User Defined Document Name	Document Link
210414095516-165073-Transcript.pdf	FUZUBA-TRANSCP	Document Detail

Section 5 : National Exam

Exam Taken	Where Taken	Date Taken
itec	las vegas, nv	04/30/2021

National Exam Status :

Date Received :

Score Report Received

Document Name	User Defined Document Name	Document Status
210414095516-164259-ScoreReportCard.pdf	ITEC	Pass

Section 6 : Application Screening Questions

Please review the information you provided on this page carefully before submitting. Once saved and submitted, this cannot be changed.

1. Have you ever had any disciplinary proceedings instituted against you relating to your license to practice massage, reflexology or structural integration?

Yes No

If yes, add the disciplinary actions below.

No record found.

2. Are you currently a party to any pending litigation related to the practice of massage therapy, reflexology or structural integration? If yes, please indicate whether you are a plaintiff or defendant and describe the nature of the litigation.

Yes No

3. Are you currently or have you ever been required to register as a Sex Offender? (Tier I, II or III)

Yes No

If Yes, please explain in below textbox :

4. Have you been accused of, arrested for, engaged in or solicited sexual activity during the course of practicing massage, reflexology, or structural integration on a person, with or without the consent of the person, including, without limitation, if you were an applicant or holder of a license:

- (a) Made sexual advances toward the person;
- (b) Requested sexual favors from the person; or
- (c) Massaged, touched or applied any instrument to the breasts of the person, unless the person had signed a written consent form provided by the Board;

Yes No

If yes, fill in the following with complete and accurate information for each accusation or arrest:

No record found.

Fingerprint Background Waiver

NOTICE OF NONCRIMINAL JUSTICE APPLICANT'S RIGHTS

As an applicant who is the subject of a Federal Bureau of Investigation (FBI) fingerprint-based criminal history record check for a noncriminal justice purpose you have certain rights which are discussed below.

1. You must be notified by the **Nevada State Board of Massage Therapy** that your fingerprints will be used to check the criminal history records of the FBI and the State of Nevada.
2. If you have a criminal history record, the officials making a determination of your suitability for the job, license or other benefit for which you are applying must provide you the opportunity to complete or challenge the accuracy of the information in the record. You may review and challenge the accuracy of any and all criminal history records which are returned to the submitting agency. The proper forms and procedures will be furnished to you by the Nevada Department of Public Safety, Records Bureau upon request. If you decide to challenge the accuracy or completeness of your FBI criminal history record, Title 28 of the Code of Federal Regulations Section 16.34 provides for the proper procedure to do so:

16.34 - Procedure to obtain change, correction or updating of identification records. If, after reviewing his/her identification record, the subject thereof believes that it is incorrect or incomplete in any respect and wishes changes, corrections or updating of the alleged deficiency, he/she should make application directly to the agency which contributed the questioned information. The subject of a record may also direct his/her challenge as to the accuracy or completeness of any entry on his/her record to the FBI, Criminal Justice Information Services (CJIS) Division, ATTN: SCU, Mod. D-2, 1000 Custer Hollow Road, Clarksburg, WV 26306. The FBI will then forward the challenge to the agency which submitted the data requesting that agency to verify or correct the challenged entry. Upon the receipt of an official communication directly from the agency which contributed

the original information, the FBI CJIS Division will make any changes necessary in accordance with the information supplied by that agency.

3. Based on 28 CFR § 50.12 (b), officials making such determinations should not deny the license or employment based on information in the record until the applicant has been afforded a reasonable time to correct or complete the record or has declined to do so.
4. You have the right to expect that officials receiving the results of the fingerprint-based criminal history record check will use it only for authorized purposes and will not retain or disseminate it in violation of federal or state statute, regulation or executive order, or rule, procedure or standard established by the National Crime Prevention and Privacy Compact Council.
5. I hereby authorize **Nevada State Board of Massage Therapy** to submit a set of my fingerprints to the Nevada Department Public Safety, Records Bureau for the purpose of accessing and reviewing State of Nevada and FBI criminal history records that may pertain to me.
In giving this authorization, I expressly understand that the records may include information pertaining to notations of arrest, detentions, indictments, information or other charges for which the final court disposition is pending or is unknown to the above referenced agency. For records containing final court disposition information, I understand that the release may include information pertaining to dismissals, acquittals, convictions, sentences, correctional supervision information and information concerning the status of my parole or probation when applicable.
6. I hereby release from liability and promise to hold harmless under any and all causes of legal action, the State of Nevada, its officer(s), agent(s) and/or employee(s) who conducted my criminal history records search and provided information to the submitting agency for any statement(s), omission(s), or infringement(s) upon my current legal rights. I further release and promise to hold harmless and covenant not to sue any persons, firms, institutions or agencies providing such information to the State of Nevada on the basis of their disclosures. I have signed this release voluntarily and of my own free will.

A reproduction of this authorization for release of information by photocopy, facsimile or similar process, shall for all purposes be as valid as the original.

In consideration for processing my application I, the undersigned, whose name and signature voluntarily appears below; do hereby and irrevocably agree to the above.

Last Name : TSENG

First Name : SHU CHIAO

Middle Name :

Street :

City :

State :

Zip :

Date : 5/21/2021

Submitting Agency : Nevada State Board of Massage
Therapy

Address : 1755 E. Plumb Ln. Suite 252,
Reno, NV 89502

VETERAN

The Nevada State Board of Massage Therapy is required by State Law to report veteran information annually. If this section applies to you, please complete the following information.

Have you ever served in the military: Yes No

Branch(es) of Service: (Check all that apply)

- Army/Army Reserve
- Marine Corps/Marine Corps Reserve
- Navy/Navy Reserve
- Air Force/Air Force Reserve
- Coast Guard/Coast Guard Reserve
- National Guard

Military Occupation Speciality/Specialities:

Date(s) of Service: From To

As by Executive Order 2014-20 all professional licensing board organized pursuant to the NRS shall collect the above data and provide the information to the Nevada Department of Veterans Services.

Affidavit of Applicant / Authorization of Release

I, **SHU CHIAO TSENG** certify that I am the person described and identified in this application;

I have answered all the questions truthfully and completely, and any documents that I have provided in support of my application are, to the best of my knowledge, accurate.

I certify that I have not had any undisclosed disciplinary proceedings instituted against me relating to my license to practice massage, reflexology or structural integration and I have disclosed or have not been arrested or convicted, for any crime involving violence, prostitution or any other sexual offense.

I authorize all institutions or organizations, including educational institutions and organizations, employers (past and present), business and professional associations (past and present) and all governmental agencies and municipalities (local, state, federal and foreign) to release to the Nevada State Board of Massage Therapy any information, files or records required by the Nevada State Board of Massage Therapy in connection with processing this application. I understand that furnishing false or misleading information or failing to furnish required information on this application may be cause for the denial, suspension or revocation of my license to practice massage therapy, structural integration or reflexology in the State of Nevada.

Name : SHU CHIAO TSENG

Date : 5/27/2021

Upload

Have you uploaded a current passport quality photo?

Has our office received your Official School Transcripts, Certificate of Completion (diploma), National Exam Official Score Report and, if applicable, Certified Statement from other jurisdictions/states?

Yes No

Have you uploaded a current copy of driver's license or identification card and social security card. Names must match on driver's license and social security card. If your license has expired since you submitted your application you must include a current legible copy?

Yes No

Have you uploaded a current massage therapy license, reflexology license/certificate or structural integration license. If your current massage therapist license, reflexology license/certificate or structural integration license has expired since you submitted your application you must include a current legible copy?

Yes No

- Please allow up to 4 weeks for processing your live scan fingerprints
- Please allow up to 6-8 weeks for processing fingerprint cards
- **Once you have submitted your completed application, please allow up to 15 business days for processing before inquiring about the status of your application.**

Document Type	Document Name	User Defined Document Name
Transcript	210414095516-165073-Transcript.pdf	FUZUBA-TRANSCP
Certificate of Completion	210414095516-165072-Certificate-of-Completion.pdf	FUZUBA-DIPL
Photo	210414095516-Photo Tseng Shu Chiao.jpg	
Score Report Card	210414095516-164259-ScoreReportCard.pdf	ITEC
Social Security Card	0L210414094915-159721-Social-Security-Card.png	
Government Issued ID Card	0L210414094915-159720-Government-Issued-ID-Card.jpg	

Application Fees

All fees are non-refundable.

Fee Detail(s)

Payment Detail(s)

Payment Method:
Amount Paid:





Transcript
 3884 Schiff Dr.
 Las Vegas, NV 89103

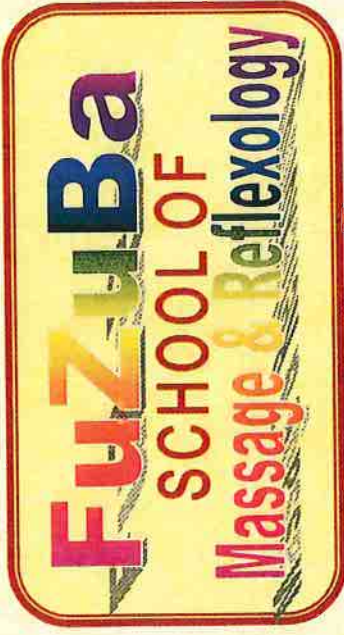
Student: Shu Chiao Tseng SSN: Gender: Female Birth Date: Start Date: 01/25/2021 Graduation Date: 05/10/2021	Grade: 2.93 Total Earned Hours: 550
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Message 01/2021 Class		NV Massage Training Program 550-Hr		GPA: 2.93	
Course	Marks	Grade	Credits	Earned	
0121 Unit A: Anatomy, Physiology, & Kinesiology	80	B-	125	125	
0121 Unit B: Theory and Practice of Massage	85	B	220	220	
0121 Unit C: Other Modalities of Massage Therapy	83	B	125	125	
0121 Unit D: Pathology for Massage Therapists	85	B	40	40	
0121 Unit E: Standards of Professional Practice	83	B	40	40	
Total Credits				550	

Grading Scale				
97 - 100 = A+	93 - 96 = A	90 - 92 = A-	87 - 89 = B+	83 - 86 = B
80 - 82 = B-	77 - 79 = C+	73 - 76 = C	70 - 72 = C-	0 - 69 = F



Official Seal 	Notes -Grade points are for comparison purposes only -ITEC scores are reported separately	Signature of the Registrar  Not official without school seal
	IN ACCORDANCE WITH THE FAMILY EDUCATIONAL ACT OF 1974, THIS RECORD CANNOT BE RELEASED TO A THIRD PARTY WITHOUT THE CONSENT OF THE STUDENT	



Certificate of Graduation

I certify that that Ms. Shu Chiao Tseng, having successfully completed the 550 hour Professional Practice of Therapeutic Massage training program, is hereby awarded the Certificate of Graduation this tenth day of May, 2021 with all the rights and responsibilities thereto pertaining.



Nathan O'Hara
Nathan O'Hara, Ph.D.
Director

138763/2132/139868/141020 Shu Chiao Tseng - E138763 Level 3 Diploma in Holistic Massage (603/4097/6) - 2132 Pass Simplified Chinese 13/05/2021





Nevada State Board of Massage Therapy

1755 E. Plumb Lane Suite 252

Reno, NV 89502

Phone (775) 687-9955

Fax (775) 786-4264

Email: nvmassagebd@lmt.nv.gov

Website: <http://massagetherapy.nv.gov>

June 17, 2021

Shu Chiao Tseng

Re: DISPOSITION OF RECORD

Dear Ms. Tseng,

In order to complete your application and obtain your Nevada State Board of massage therapy license, we need to have the following documents to continue processing your application;

1. A written narrative describing the incident(s), the circumstances that led up to the incident(s) and the outcome of the incident(s). **Online printouts cannot be accepted.**
2. Receipts for all fines or penalties showing that they have been paid. You will need to contact the court you attended or appeared at. **Online printouts cannot be accepted.**
3. Dispositions from the court(s) you appeared at regarding the attached highlighted arrest dates.
4. You must comply with Board Staff for all requested documents and the Board Staff will be making recommendations regarding your Application.

Please mail or fax the above documents to our office for review. Emailed documents cannot be accepted. Your background check will expire on **11/30/2021**. Your massage license must be completed and issued by the above expiration date, or you will be required to fulfill another background check and be responsible for the additional \$85.00 fee.

If you have any questions regarding the attached criminal history, you can email us at nvmassagebd@lmt.nv.gov.

Sincerely,

A handwritten signature in blue ink, appearing to read "Tereza Van Horn".

Tereza Van Horn
Executive Assistant
Enclosed

COPY

Please Note: It is a misdemeanor to practice or advertise Massage Therapy without a current valid NSBMT Massage License.

Statement by Shu Chiao Tseng

Regarding the incident in 2009, it happened on or around 12/16/2009. I was working at a massage business in Texas. A male customer walked in and ordered a one-hour massage. I performed massage for almost an hour. Before completing the treatment, two police officers came in and arrested me. I was not sure what I had done wrong. I hired an attorney to explain to me what happened. After all the clarification, the attorney told me that the prosecutor agreed to drop the charge.

The second incident occurred on 4/14/2021. I greeted a customer on that day and started a massage treatment on him. A little over half way toward the end, the customer started to talk to me and asked if I can speak English. I told him that my English was very limited and I rather focus on my massage routine. Later I heard that the customer asked something like extra time. I was happy to say yes. When he asked for how much, I replied with an hourly rate. At the same time, I heard someone knocking on the door. I went out and opened the front door. Five or six uniformed police officers entered the door and arrested me. Later, my attorney told me that the police had a voice recording with my conversations with the customer right before the officers arrested me. When I replied yes and the price for extra hours, the actual question was asking for sexually related services. It was totally to my surprise that the customer asked such questions. It was not what I heard or understood. After explaining to the prosecutor, I was told that I could only choose to plead guilty or pursuit a jury-trial. The attorney cost for a jury-trial was out of my reach. So my only choice was to accept a guilty plea. Even though the final fine was fairly small and I did not have to do any extra jail time, the negative outcome really hit hard psychologically. I felt that I was a subpar human being for quite a while. I later went to a counseling to get some help. After about a year, I was able to walk out of that ditch. During the counseling, I was suggested a few ways to improve my confidence and life quality. I later took many classes to improve my English language and other classes for personal development.

In the last ten years, I spent most of time in Northern California. I worked as a housekeeper to support my living. As the living costs went over the limit for me in CA, I looked into other options. Later, I decided to move to Las Vegas. Shortly after that, we were hit by the COVID. I was out of job for quite a while. During this time, I decided to participate professional massage training. I like to make a living with a skilled job. The more I learn the professional side of the massage, the more I emerge myself into this practice. I hope that the Board can provide me this opportunity to enable me to starts a new profession that I truly enjoy.

Thank you.

Shu Chiao Tseng





Nevada State Board of Massage Therapy

1755 E. Plumb Lane Suite 252

Reno, NV 89502

Phone (775) 687-9955

Fax (775) 786-4264

Email: nvmassagebd@lmt.nv.gov

Website: <http://massagetherapy.nv.gov>

December 7, 2021

Shu Chiao Tseng

Re: Notice of meeting of the Nevada State Board of Massage Therapy to consider your character, alleged misconduct, competence, or physical or mental health.

Dear Ms. Tseng:

In connection with your Application Review, the Nevada State Board of Massage Therapy (Board) may consider your character, alleged misconduct, competence or physical or mental health at its meeting(s) on January 12, 2022. There will be no physical location for this meeting. Participants can join the meeting via Zoom. The meeting will begin at 9:00 a.m:

Zoom sign-in available at 8:30 a.m.
Register in advance for both meetings:

<https://us06web.zoom.us/j/86981107368?pwd=cVhxOFhuVGRNOTV3clhvTnRPOUZKdz09>

Meeting ID: 869 8110 7368

Password: 627930

The meeting is a public meeting. You are not required to attend; however, attendance is recommended. Pursuant to NAC 640C.070 your completed investigation results may be discussed. You may choose to have an attorney or other representative of your choosing present during the meeting, present written evidence, provide testimony, present witnesses relating to your character, alleged misconduct, professional competence, or physical or mental health. Please be aware you are one of many agenda items, and the Board may take items out of order. The meeting may last until 4:30 p.m.

If the Board determines it necessary, after considering your character, alleged misconduct, professional competence, or physical or mental health whether in a closed meeting or open meeting, it may take administrative action against you at this meeting. This informational statement is in lieu of any notice that may be required pursuant to NRS 241.034. This notice is provided to you under NRS 241.033.

In the event you need an interpreter, please provide one at your own expense.

If you have any questions, please feel free to contact the office at (775) 687-9955.

Sincerely,

A blue ink signature of Sandra J. Anderson.

Sandra J. Anderson
Executive Director

COPY

9489 0090 0027 6351 4476 51



National Practitioner Data Bank
 Health Resources and Services Administration
 U.S. Department of Health and Human Services
 P.O. Box 10832
 Chantilly, VA 20153-0832
<https://www.npdb.hrsa.gov>

DCN: 5500000183722790
Process Date: 12/13/2021
Page: 1 of 1
TSENG, SHU CHIAO
For authorized use by:
 NEVADA STATE BOARD OF MASSAGE
 THERAPY

TSENG, SHU CHIAO - ONE-TIME QUERY RESPONSE

A. SUBJECT IDENTIFICATION INFORMATION (Recipients should verify that subject identified is, in fact, the subject of interest.)

Practitioner Name: TSENG, SHU CHIAO
Date of Birth: **Gender:** FEMALE
Home Address:
Social Security Number:
License: MESSAGE THERAPIST, NO LICENSE
Professional School(s): FUZUBA SCHOOL OF MASSAGE & REFLEXOLGY (2021)

B. QUERY INFORMATION

Statutes Queried: Title IV; Section 1921; Section 1128E
Query Type: This is a One-Time query response. Your organization will only receive future reports on this practitioner if another query is submitted.
Entity Name: NEVADA STATE BOARD OF MASSAGE THERAPY (DBID ending in ...94)
Authorized Submitter: TEREZA VANHORN, EXECUTIVE ASSISTANT, (775) 687-9953

C. SUMMARY OF REPORTS ON FILE WITH THE DATA BANK AS OF 12/13/2021

The following report types have been searched:

Medical Malpractice Payment Report	No Reports	Health Plan Action(s):	No Reports
State Licensure or Certification Action	No Reports	Professional Society Action(s):	No Reports
Exclusion or Debarment Action(s):	No Reports	DEA/Federal Licensure Action(s):	No Reports
Government Administrative Action(s):	No Reports	Judgment or Conviction Report(s):	No Reports
Clinical Privileges Action(s):	No Reports	Peer Review Organization Action(s):	No Reports

----- **No Reports Found Based on the Subject Information Submitted** -----